COMMONWEALTH OF PUERTO RICO COURT OF FIRST INSTANCE SUPERIOR PART OF BAYAMÓN

CARMEN EMILIA HERNÁNDEZ ORTIZ	. CIVIL NO.: BY2021CV02026
Plaintiff	
	. RE: Unjust dismissal through
٧.	. Summary Labor Procedure
	. and Damages and Prejudice
HOLSUM DE PUERTO RICO, INC.	. Due to Discrimination
Defendant	•

ANSWER TO AMENDED COMPLAINT

TO THE HONORABLE COURT:

"Holsum" or "defendant"), through its undersigned attorneys, and very respectfully proceeds to answer the captioned AMENDED Complaint:

I. THE PARTIES OF THE LITIGATION

1. What is alleged in paragraph one (1) of the Amended Complaint does not require a responsive allegation from Holsum since it involves personal circumstances of the plaintiff, Mrs. Carmen Emilia Hernández Ortiz (hereinafter,

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"Hernández Ortiz" or "plaintiff"). If required, it is denied due to lack of

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information of the defendant to aver about the actual personal circumstances of

Hernández Ortiz. It is denied that Holsum, its agents, representatives, insureds

or any person whatsoever has a duty to respond to the plaintiff for the

allegations contained in her Complaint and Amended Complaint. Affirmatively it

is alleged that there was just cause in the termination of Hernández Ortiz due to

her insubordination, lack of respect and repetitive unfounded refusal and non-

compliance with the mandatory vaccination policy of Holsum.

What is alleged in paragraph two (2) of the Amended Complaint is 2.

accepted. It is affirmatively alleged that the physical address of Holsum is Road

#2 Km. 20.1, Toa Baja, PR, 00951; the postal address is PO Box 8282, Toa Baja,

PR, 00951; and the telephone of the company is (787) 798-8282. Holsum is

engaged in the elaboration of fresh products of the first necessity, such as, for

example varieties of bread, bread rolls, and crackers. It is denied that Holsum

has a duty to respond to the plaintiff for the allegations stated in the Amended

Complaint, pursuant to Law No. 80 of May 30, 1976, as amended ("Law 80-

1976"); Law No. 100 of June 30, 1959, as amended ("Law 100-1959); the

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Constitution of the Commonwealth of Puerto Rico or pursuant to any law

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whatsoever.

II. SUMMARY PROCEDURE OF LABOR UNDER LAW 2-1961

3. What is alleged in paragraph three (3) of the Amended Complaint

does not require a responsive allegation from Holsum since it involves an

argument of law, subjecting itself to the provisions of the summary procedure

established in Law No. 2 of October 17, 1961, as amended ("Law 2-1961").

If required, it is denied that the summary procedure established in Law 2-1961

is applicable to the case given the multiplicities and the nature of the allegations

of dismissal, discrimination, violation of constitutional rights and damages.

4. What is alleged in paragraph four (4) of the Amended Complaint is

denied as drafted. It is affirmatively alleged that Hernández Ortiz worked for

Holsum from October 7, 2007 until April 11, 2021, in the capacity as a nurse.

III. CAUSE OF ACTION FOR DISMISSAL

5. What is alleged in paragraph five (5) of the Amended Complaint is

denied. It is only admitted that the plaintiff was dismissed on April 11, 2021,

that her dismissal was communicated verbally to her by Mr. Nelson Vélez

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(Director of Human Resources) in the presence of Mrs. Enid Estévez (Head

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Nurse) and that her last salary earned was \$19.11 per hour. It is affirmatively

alleged that the plaintiff was dismissed for just cause, pursuant to the provisions

of Law 80-1976, as amended by Law 4-107, its jurisprudence, the public policy,

regulation and the executive orders in effect in our law addressed to attending

the emergency health situation.

It is affirmatively alleged that, at the beginning of the year 2020, the

World Health Organization declared the Coronavirus 2019 ("COVID-19") illness

as a pandemic and a public health emergency of international interest. It is

affirmatively alleged that, in view of the emergency, the work centers such as

Holsum have been forced to implement multiple measures to confront the

dangerous illness of COVID-19 in such a way as to protect its employees, their

relatives and the general public that consumes the fresh products of essential

needs elaborated by the company. It is affirmatively alleged that, in the

particular case of the employers, their actions are totally legitimate, since they

are geared to complying with their constitutional duty of providing a workplace

free of risks to the health and integrity of their employees, relatives and

consumers.

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It is affirmatively alleged that Holsum is a company dedicated to the

manufacture of food. It is affirmatively alleged that, in harmony with the

emergency situation, the public policy established in the country and the

guidelines of the pertinent Federal and state agencies, on January 11, 2021

Holsum implemented in its workshop a Mandatory Vaccination Policy against

COVID-19 ("Mandatory Vaccination Policy") for its employees. It is

affirmatively alleged that the personnel of the Department of Human Resources

and the Nursing personnel at Holsum, including the plaintiff that worked as a

nurse, were the ones in charge of the establishment of the vaccination policy and

its follow-up, for which reason since they had a greater exposure to all of the

personnel of the plant, they were obligated to be the first to comply with the

vaccination as an employment requirement, unless there was any health

condition that was an incapacity under the Americans with Disabilities Act

("ADA") and Law No. 44 of July 2, 1985, as amended, 1 L.P.R.A. § 501 et seq

("Law 44-1985") or a sincere religious belief that required some type of

accommodation.

It is affirmatively alleged that the plaintiff, as a nurse of Holsum, was one

of the persons with greatest direct contact with the employees of the plant and,

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also, the one obligated to attend and review the employees who had symptoms

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of COVID-19, among other illnesses, in the work shift that started at 3:30 pm.

It is affirmatively alleged that the plaintiff, was one of the persons who by her

position at the company would be principally in charge of managing the

vaccination process of the other employees of Holsum, which commenced on

April 12, 2021. In view of the above, for Holsum it was imperative that

Hernández Ortiz comply with the vaccination policy on or before April 11, 2021

and that she be vaccinated against COVID-19 because she was vulnerable to the

infection and prone to contaminate other employees, except in case that there

was any just reason that required from the company some type of

accommodation. This was stated to the plaintiff.

It is affirmatively alleged that, on several occasions, the administration of

Holsum communicated to the plaintiff that a mandatory vaccination policy had

been implemented and that she as a nurse of the company, would have to

coordinate and would be one of the persons in charge of the vaccination process

of the personnel at the facilities of Holsum. The plaintiff initially manifested to

the administration of Holsum that she would get vaccinated, but later changed

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her position without stating any reason whatsoever for her lack of compliance

with the mandate.

It is affirmatively alleged that Holsum required that nurse Hernández Ortiz,

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as an employment condition, vaccinate against COVID-19. It is affirmatively

alleged that Hernández Ortiz requested time from Holsum to think if she would

get vaccinated, because after informing that she would get vaccinated, she

indicated that she was not sure, without stating any reason whatsoever for her

lack of compliance with the mandate. It is affirmatively alleged that, in light of

her doubts, Holsum granted the plaintiff the opportunity to complete the Request

for Exemption, stating in writing the basis for not wanting to be vaccinated for

its analysis. It is affirmatively alleged that after the plaintiff had failed to comply

repeatedly with the terms provided to present the Request for Exemption, Mrs.

Enid Estévez (Head Nurse) required that Hernández Ortiz present her request

on or before March 30, 2021. It is affirmatively alleged that, on that date, the

plaintiff again did not comply and requested from Mrs. Yarissa Fonseca (Human

Resources) additional time to file her Request for Exemption. It is affirmatively

alleged that Mrs. Fonseca granted until April 1, 2021, at 3:30 pm, to file the

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Request for Exemption. Despite the above, the plaintiff did not submit the

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announced Request. It is affirmatively alleged that at the time of Mrs. Fonseca

culminating her work on April 1, 2021, the plaintiff, once again, had not delivered

the document requested, demonstrating her insubordination and lack of

cooperation with Holsum in the process of evaluating the legitimacy of her refusal

to be vaccinated. It is affirmatively alleged that Mrs. Fonseca once again

instructed the plaintiff to submit her Request and waited for it until 6:30 p.m.,

the time when, after not receiving the Request, she left for her home in view of

the repetitive insubordination of the plaintiff.

It is affirmatively alleged that on Sunday, April 4, 2021, Mr. Nelson Vélez

and Mrs. Enid Estévez met with the plaintiff to interview her about her

insubordination, lack of respect, false representations and lack of compliance

with the delivery of the Request for Exemption, as instructed. It is affirmatively

alleged that the plaintiff did not provide any valid explanation whatsoever that

could justify her conduct. Mister Vélez indicated to the plaintiff that she was

suspended while they completed the investigation regarding her conduct of

insubordination, lack of respect and false representations. In the absence of a

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request for exemption with valid reasons that justified any accommodation, the

plaintiff was instructed to be vaccinated on or before April 8, 2021. She told

Mister Vélez that on the night of April 1, 2021 she had left her Request for

Exemption, and in relation to the suspension stated "had I known I would have

been vaccinated on Good Friday", which demonstrated her unfounded refusal to

be vaccinated was an act of insubordination and whim directed to not complying

with the policies of the company geared to ensuring the health of its personnel.

Immediately thereafter, the plaintiff mentioned that she had a pharmacy near her

home where she could get vaccinated. Mister Vélez indicated that she could get

vaccinated with the vaccine of her preference and in the place of her preference.

Nevertheless, he also informed the plaintiff that Holsum had made an

appointment at a Vaccination Clinic, as an additional alternative so that she could

comply with her obligation.

It is affirmatively alleged that despite having received an instruction to be

vaccinated on or before April 8, 2021, and after representing that she would get

vaccinated, Hernández Ortiz once again did not comply with her duty in an

insubordinated manner, without any reason that would justify her refusal. This

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prior to commencing the vaccination process of the personnel of the plant, to find

being the case, the plaintiff was summoned on Sunday, April 11, 2021, the day

out the status of her vaccination as the last opportunity. That day Mister Vélez

met with the plaintiff in the presence of Mrs. Estévez. At the meeting Mister

Vélez indicated to the plaintiff that after evaluating her Request for Exemption,

there were no valid reasons supported on health conditions or sincere religious

beliefs that required any type of accommodation from Holsum. He indicated to

her that there was pending informing her of the result of the investigation about

her insubordinated conduct and lack of respect but that they wanted to talk

about the status of her vaccination to consider providing her another opportunity.

It is affirmatively alleged that on April 11, 2021, when she was inquired

about the vaccination against COVID-19, the plaintiff informed that she did not

go to the appointment coordinated by the company and that she had also not

been vaccinated on her own account. It is affirmatively alleged that the plaintiff

was not refusing to be vaccinated, but that she could get vaccinated in the

future. It is affirmatively alleged that the plaintiff was notified that, in view of

her insubordination, lack of respect and false representations towards the

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directives of the company together with the absence of legitimate reasons that

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justified her refusal to comply with the vaccination despite her position as a

nurse with the obligation to implement and manage the vaccination process of

the rest of the personnel, her employment relationship was deemed terminated

on April 11, 2021.

It is affirmatively alleged that the decision of the plaintiff to be

insubordinated and to not get vaccinated was voluntary and personal, not linked

to any incapacity or a sincere religious belief that would justify exempting her of

the Vaccination Policy and that required any type of unsolicited accommodation.

It is affirmatively alleged that a requirement of mandatory vaccination

against COVID-19 in private employment does not violate any law whatsoever

nor the Constitution. In our laws, the capacity of a private employer like Holsum

to require the vaccination of its employees is only limited by medical conditions

that constitute incapacities, pursuant to Law 44-1985 or ADA, or a sincere

religious belief. It is affirmatively alleged that none of the exceptions apply to

the plaintiff.

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It is affirmatively alleged that the plaintiff Hernández Ortiz, a nurse of

Holsum with the duty to coordinate and direct the vaccination of employees, did

not comply with a basic duty as an employee, derived from the standards of

Holsum that are no contrary to the law, moral nor the public order. It is

affirmatively alleged that, in view of her lack of compliance, her lack of respect,

and reiterated insubordination, Holsum had legitimate, justified and non-

discriminatory reasons for the dismissal of the plaintiff. Furthermore, her

capricious refusal to comply with the Mandatory Vaccination Policy also fully

justified her dismissal. Everything that is stated above, on its own or due to its

joint effect, justifies her dismissal, pursuant to our juridical law of Law 80-1976.

6. What is alleged in paragraph six (6) of the Amended Complaint,

does not require a responsive allegation from Holsum since it involves an

irrelevant argument, not an allegation of facts. If required, it is denied. It is

affirmatively alleged that, in view of the lack of compliance of the plaintiff with

a basic duty of employment and the Mandatory Vaccination Policy established,

Holsum had legitimate, justified and non-discriminatory reasons for the dismissal

of Hernández Ortiz. We incorporate by reference responsive allegation five (5).

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What is alleged in paragraph seven (7) of the Amended Complaint

plaintiff with a basic duty of her employment, her insubordination, lack of

is denied. It is affirmatively alleged that, in view of the lack of compliance of the

respect, false representations and her lack of compliance with the Mandatory

Vaccination Policy established, Holsum had legitimate, justified and non-

discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate by

reference responsive allegation five (5).

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8. What is alleged in paragraph eight (8) of the Amended Complaint

is denied. It is denied that the decision of Holsum to establish a Mandatory

Vaccination Policy to provide its employees a place free of health risks and secure

is an illegitimate, unjustified act or that it violates the right to intimacy of its

employees. It is affirmatively alleged that the interest of minimizing the risks of

contagion of its employees in the work area of their relatives, suppliers, clients

and consumers constitutes a pressing and/or important interest for Holsum

seeking the health and security of everybody. Similarly, the Mandatory

Vaccination Policy is intimately related to the persecution of said goal, without

impairing beyond what is strictly necessary the right of its employees. It is

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affirmatively alleged that the pressing constitutional interest pursuant to the

mandate of the law - local and federal- of Holsum to maintain a safe workplace,

as well as the obligation to maintain measures geared to minimizing the

contagion of COVID-10 among its employees, relatives, suppliers, clients and

consumers, prevail over any other individual right of a constitutional or statutory

nature. It is affirmatively alleged that Holsum did not impose any medical

treatment whatsoever to the plaintiff. A vaccination is not a medical treatment.

It is affirmatively alleged that Holsum provided the plaintiff the opportunity to be

vaccinated in the place of her preference, with the vaccination of her preference,

and to state the reasons that could exist for her to be credited with an

exemption, a process with which in an insubordinated and disrespectful manner

she did not cooperate. It is affirmatively alleged that, in view of the non-

compliance of the plaintiff with a basic duty of her employment, her

insubordination, lack of respect and false representations, as well as her lack of

compliance with the Mandatory Vaccination Policy established, Holsum had

legitimate, justified and non-discriminatory reasons for the dismissal of

Hernández Ortiz. We incorporate by reference responsive allegation number five

(5).

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9. What is alleged in paragraph number nine (9) of the Amended

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Complaint does not require a responsive allegation by Holsum since it involves

an argument and not an allegation of facts. In the alternative, it is denied as

drafted. It is affirmatively alleged that, as a private employer, Holsum has the

prerogative to establish as a condition of employment of all of its employees, a

Mandatory Vaccination Policy in a pandemic. In view of her insubordination and

lack of respect together with the absence of a sincere religious belief or an

incapacity that would justify any type of accommodation that would exempt her

from the obligation of being vaccinated, Holsum had legitimate, justified and

non-discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate

by reference responsive allegation five (5).

10. What is alleged in paragraph ten (10) of the Amended Complaint

does not require a responsive allegation by Holsum since it involves an argument

and not an allegation of facts. In the alternative, it is denied as drafted. It is

affirmatively alleged that, as a private employer, Holsum has the prerogative to

establish as a condition of employment of all of its employees, a Mandatory

Vaccination Policy in a pandemic. In view of her insubordination, lack of respect

and false representations together with the absence of a sincere religious belief

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or an incapacity that would justify any type of accommodation that would exempt

her from the obligation of being vaccinated, Holsum had legitimate, justified and

non-discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate

by reference responsive allegation five (5). Holsum did not coordinate the

administration of the vaccination of Johnson & Johnson to its personnel. It is

affirmatively alleged that Holsum did not require from the plaintiff a particular

vaccination against COVID-19, wherefore she could chose among any of the

vaccines available in the market, and the location where she desired to have the

vaccine administered. It is affirmatively alleged that, in view of the

insubordination, lack of respect, false representations and capricious non-

compliance with this legitimate requirement of her employment by one of the

nurses of the company in charge of the process, her dismissal is justified. The

plaintiff was dismissed with just cause on April 11, 2021, one day before the

commencement of the vaccination process of all of the personnel of the plant,

scheduled for April 12, 2021.

What is alleged in paragraph eleven (11) of the Amended Complaint 11.

does not require a responsive allegation by Holsum since it involves an argument

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and not an allegation of facts. In the alternative, it is denied as drafted. It is

affirmatively alleged that, as a private employer, Holsum has the prerogative to

establish as a condition of employment of all of its employees, a Mandatory

Vaccination Policy in a pandemic. In view of her insubordination, lack of respect

and false representations together with the absence of a sincere religious belief

or an incapacity that would justify any type of accommodation that would exempt

her from the obligation of being vaccinated, Holsum had legitimate, justified and

non-discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate

by reference responsive allegation five (5). It is affirmatively alleged that the

pressing constitutional interest and by mandate of law - local and federal - of

maintaining a safe workplace, a well as the obligation to maintain measures

geared to minimizing the collective contagion of COVID-19, prevail over any other

individual right of a constitutional or statutory nature.

12. What is alleged in paragraph twelve (12) of the Amended Complaint

does not require a responsive allegation by Holsum since it involves an argument

and not an allegation of facts. In the alternative, it is denied as drafted. It is

affirmatively alleged that, as a private employer, Holsum has the prerogative to

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establish as a condition of employment of all of its employees, a Mandatory

Vaccination Policy in a pandemic. In view of her insubordination, lack of respect

and false representations together with the absence of a sincere religious belief

or an incapacity that would justify any type of accommodation that would exempt

her from the obligation of being vaccinated, Holsum had legitimate, justified and

non-discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate

by reference responsive allegation five (5).

13. What is alleged in paragraph thirteen (13) of the Amended Complaint

does not require a responsive allegation from Holsum since it involves an

argument of law. If it is required, it is denied, with the qualification that the Bill

of Rights of the Constitution of the Commonwealth of Puerto Rico also imposes

on the employers the duty to establish measures and take actions geared to

protecting the employees from risks to their health. It is affirmatively alleged

that the capricious voluntary determination, not based on any valid basis

whatsoever, of the plaintiff constituted a potential direct threat to the employees

of Holsum, their relatives, suppliers, clients and consumers, since it involved a

nurse that would be in direct contact with the employees, including those that

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condition. In view of the above, due to her insubordination, lack of respect and

exhibited any type of symptoms and potentially with persons in a delicate health

false representation together with the absence of a sincere religious belief or

incapacity that justify any type of accommodation that would exempt her from

the obligation to be vaccinated, Holsum had legitimate, justified and non-

discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate by

reference responsive allegation number five (5). It is affirmatively denied that

the pressing constitutional interest and by mandate of the law - local and federal

- of maintaining a safe workplace, as well as the obligation to maintain measures

geared to minimizing the collective contagion of COVID-19, prevail over any other

individual right of a constitutional or statutory nature.

14. What is alleged in paragraph fourteen (14) of the Amended Complaint

does not require a responsive allegation by Holsum since it involves an argument

of law. If it is required, it is denied, with the qualification that the Bill of Rights

of the Constitution of the Commonwealth of Puerto Rico also imposes on the

employers the duty to establish measures and take actions geared to protecting

the health risks of their employees. It is affirmatively alleged that the capricious

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voluntary determination, not based on any valid basis whatsoever, of the plaintiff

constituted a direct threat to the employees since it involved a person that would

be in direct contact with the employees, including those that exhibited any type

of symptoms and potentially with persons in a delicate health condition. In view

of the above, due to her insubordination and lack of respect together with the

absence of a sincere religious belief or incapacity that justifies any type of

accommodation that would exempt her from the obligation to be vaccinated,

Holsum had legitimate, justified and non-discriminatory reasons for the dismissal

of Hernández Ortiz. We incorporate by reference responsive allegation number

five (5).

15. What is alleged in paragraph fifteen (15) of the Amended Complaint

does not require a responsive allegation by Holsum since it involves an argument

of law. If it is required, it is denied, with the qualification that the right to

intimacy of the plaintiff cannot be above the right of the other employees of

Holsum, their relatives, suppliers, clients and consumers to avoid health risks.

It is affirmatively alleged that the capricious voluntary determination, without

any basis whatsoever, of the plaintiff constituted a direct threat to the employees

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since it involved a person that would be in direct contact with the employees,

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including those that exhibited any type of symptoms and potentially with persons

in a delicate health condition, and which obligated it to coordinate and direct the

vaccination of the employees. In view of the above, due to her insubordination

and lack of respect and false representations together with the absence of a

sincere religious belief or incapacity that justifies any type of accommodation that

would exempt her from the obligation to be vaccinated, Holsum had legitimate,

justified and non-discriminatory reasons for the dismissal of Hernández Ortiz. We

incorporate by reference responsive allegation number five (5). The vaccination

is not a medical treatment.

What is alleged in paragraph sixteen (16) of the Amended Complaint 16.

does not require a responsive allegation by Holsum since it involves an argument

of law. If required, it is denied, with the qualification that the right of the

plaintiff to reject medical treatment cannot go over the right of the other

employees, their relatives, suppliers, clients and consumers of Holsum to avoid

health risks. The right to reject medical treatment is not absolute. Affirmatively

it is alleged, also, that the vaccination does not constitute a medical treatment.

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Affirmatively it is alleged that the capricious voluntary determination, without any

valid basis whatsoever, of the plaintiff constituted a direct threat to the

employees of Holsum, their relatives, suppliers, clients and consumers, since it

involved the person that would be in direct contact with the employees, including

those that exhibited any type of symptoms and potentially with persons in a

delicate health condition. In view of the above, due to her insubordination and

lack of respect and false representations together with the absence of a sincere

religious belief or incapacity that justified any type of accommodation that would

exempt her from the obligation to be vaccinated, Holsum had legitimate, justified

and non-discriminatory reasons for the dismissal of Hernández Ortiz. We

affirmatively allege that the rights alleged by the plaintiff are not absolute. We

incorporate by reference responsive allegation number five (5).

17. What is alleged in paragraph seventeen (17) of the Amended

Complaint is denied. Affirmatively it is alleged that, as a private employer,

Holsum has the prerogative to establish as a condition of employment of all of

its employees, a Mandatory Vaccination Policy in a pandemic. In view of her

insubordination, lack of respect and false representations together with the

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absence of a sincere religious belief or incapacity that justifies any type of

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accommodation that would exempt her from the obligation to be vaccinated,

Holsum had legitimate, justified and non-discriminatory reasons for the dismissal

of Hernández Ortiz. We incorporate by reference responsive allegation number

five (5).

18. What is alleged in paragraph eighteen (18) of the Amended Complaint

is denied. It is accepted that Holsum did not indemnify the plaintiff Hernández

Ortiz with the severance payment, since her dismissal was fully justified by her

insubordination, lack of respect and reiterated non-compliance with the

vaccination policy of Holsum pursuant to Law 80-1976 and its interpretative

jurisprudence. In view of the absence of a sincere religious belief or incapacity

that would justify any type of accommodation that would exempt her from the

obligation of being vaccinated, Holsum had legitimate, justified and non-

discriminatory reasons for the dismissal of Hernández Ortiz. We incorporate by

reference responsive allegation five (5).

What is alleged in paragraph nineteen (19) of the Amended 19.

Complaint is denied. It is denied that Holsum did not copy with any labor

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obligation towards the plaintiff. The plaintiff incurred in insubordination, lack of

respect, false representations and the repetitive non-compliance of the basic

duties and the Mandatory Vaccination Policy without any valid basis whatsoever.

Affirmatively it is alleged that, as a nurse of Holsum, Hernández Ortiz should be

vaccinated since not doing so would put at risk the employees of the company,

their relatives, suppliers, clients and consumers. It is affirmatively alleged that

the actions of Holsum were at all time legitimate, directed by the pressing

interest of providing its employees a safe place of employment, free of health

risks, as well as reducing the risk of exposure to COVID-19 in the midst of a

pandemic. We incorporate by reference responsive allegation five (5).

IV. CAUSE OF ACTION FOR DISCRIMINATION

20. What is alleged in paragraph twenty (20) of the Amended Complaint

is denied. It is denied that Holsum fired Hernández Ortiz for discriminatory

reasons or because of her age. We incorporate by reference responsive

allegation number five (5). It is affirmatively alleged that Hernández Ortiz was

the first person dismissed at Holsum for not complying with the Mandatory

Vaccination Policy, since, as a nurse of the company, she was in charge of

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implementing and following up the vaccination measures established, among others. It is affirmatively alleged, also, that the plaintiff was the person who, given her occupational classification as a nurse, would be in direct contact with the employees that exhibited any type of symptoms of COVID-19 or any health condition. Therefore, her unfounded refusal to be vaccinated and comply with the Mandatory Vaccination Policy, directly placed at risk the other employees of the company, their relatives, suppliers, clients and consumers. It is denied that Holsum does not take measures or treat in an uneven manner other employees that did not comply with the Vaccination Policy. It is affirmatively alleged that Holsum's actions were at all times legitimate, motivated by the pressing interest of providing its employees a workplace safe and free of health risks, as well as reducing the risk of exposure to COVID-19 in the midst of a pandemic. It is affirmatively alleged that no other nurse of the company has refused to comply with the vaccination policy and remain in their employment, because they are younger. We incorporate by reference responsive allegation five (5). It is affirmatively alleged that the plaintiff was not substituted in her employment by a younger person. It is affirmatively alleged that, after the justified dismissal of

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the plaintiff, her position as a nurse was occupied by the nursing professional

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who back in 2007 occupied the position of Hernández Ortiz, prior to hiring the

same. It is affirmatively alleged that the nurse that now occupies the position

at Holsum is vaccinated, has a certification to vaccinate the personnel of the

company, and has been in charge of implementing and following the vaccination

measures established by Holsum which Hernández Ortiz refused to comply.

21. What is alleged in paragraph twenty one (21) of the Amended

Complaint does not require a responsive allegation from Holsum since it involves

a legal argument. If required, it is denied with the exception that the plaintiff

was not discriminated in her employment. It is affirmatively alleged that, at no

time, did the plaintiff provide to Holsum any valid reason that required any type

of accommodation with regard to the vaccination condition. It is affirmatively

alleged that the age of the plaintiff was not a factor considered in her dismissal.

There was no unequal treatment pursuant to the juridical law in effect. The

plaintiff was dismissed for legitimate non-discriminatory reasons. See responsive

allegations five (5) and seven (7).

22. What is alleged in paragraph twenty two (22) of the Amended

Complaint does not require a responsive allegation from Holsum since it involves

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an argument of law. If required, it is denied with the exception that the plaintiff

was not discriminated in her employment. It is affirmatively alleged that the age

of the plaintiff was not a factor considered in her dismissal. The plaintiff was

dismissed for legitimate non-discriminatory reasons. See responsive allegations

five (5) and seven (7).

23. What is alleged in paragraph twenty three (23) of the Amended

Complaint is denied. It is denied that Holsum did not comply with any labor

obligation whatsoever towards the plaintiff. It is affirmatively alleged that

Holsum's actions were carried out in compliance with the law and with the

pressing interest of providing its employees a workplace free of health and

security risks.

24. What is alleged in paragraph number twenty-four (24) of the

Amended Complaint is denied. It is affirmatively alleged that, in the measure

that there was just cause in the termination of the plaintiff, Hernández Ortiz is

not entitled to the severance payment, attorney fees, indemnification nor any

remedy or compensation from Holsum.

25. What is alleged in paragraph number twenty five (25) of the

Amended Complaint is denied. It is affirmatively alleged that, in the measure

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that there was just cause in the termination of the plaintiff, Hernández Ortiz is

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not entitled to the severance payment, attorney fees, indemnification nor to any

remedy or compensation from Holsum.

Every allegation or assertion - including the prayer- in the Complaint or Amended Complaint that has not been expressly accepted

by Holsum should be deemed as denied.

AFFIRMATIVE DEFENSES

1. The Complaint and the Amended Complaint do not state facts that

justify the concession of a remedy in favor of the plaintiff and against the

defendant.

2. The Complaint and Amended Complaint do not comply with the

Rules of Civil Procedure in effect.

The Court lacks jurisdiction over the matter.

4. The Court lacks jurisdiction over the person.

5. The Complaint has totally or partially prescribed.

6. This Court lacks competence to resolve the captioned complaint.

7. The Complain fails to accumulate an indispensable party for the

resolution of all or some of the causes of action.

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8. Res judicata and/or collateral impediment.

9. The summons and its service were defective.

10. Insufficiency of the service of the summons.

11. The summons was not served pursuant to the applicable laws.

12. The plaintiff has incurred in temerity by filing and maintaining the

captioned Complaint active.

13. Holsum does not owe any severance payment, compensation or

amount whatsoever for any concept to the plaintiff.

14. The plaintiff received all of her compesation and all of her benefits

pursuant to law for all of the time worked.

15. The plaintiff has no right whatsoever to receive nor claim attorneys

fees, interests, costs nor expenses. In the alternative, in the erroneous

supposition that the plaintiff could prevail in the captioned case, which is denied,

she may only claim a maximum of fifteen percent (15%) for attorney fees

pursuant to what was resolved by our Supreme Court of Puerto Rico in its

Opinion issued in the case of Hernández Maldonado v. The Taco Maker, Inc.,

2011 T.S.P.R. 42.

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16. Holsum does not owe any amount whatsoever for any concept to

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the Plaintiff.

17. The Complaint is frivolous and lacks merit.

18. The captioned Complaint is not susceptible to resolution through the

summary procedure pursuant to Law 2 of October 17, 1961.

19. It is requested from this Honorable Court that after dismissing the

captioned Complaint it impose severe sanctions on the plaintiff and the payment

of attorneys fees for her temerity in filing and maintaining the same pursuant to

Rule 44.1(d) of Civil Procedure. Acuna Caballero v. Caribbean Aviation Corp.,

KLAN 2010-00393, 2020 WL 3614097 (CA 2010).

20. Holsum does not have nor has it had a duty or responsibility to the

plaintiff within the context of the allegations stated in the Complaint.

Holsum always acted in good faith without there existing any 21.

negligence and with legitimate business reasons.

The plaintiff was dismissed for just cause pursuant to the provisions 22.

of Law 80-1976, as amended by Law 4-2017, its jurisprudence, the public policy

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and executive orders in effect in our law.

23. In view of the health emergency caused by the COVID-19, the work

centers like Holsum have been forced to implement multiple measures to

confront the dangerous illness of COVID-19 and protect their employees.

24. In the particular case of the employers, their actions are totally

legitimate, since they are geared to complying with their constitutional duty to

provide a workplace free of risks to the health and integrity of their employees.

25. Holsum is a company engaged in the manufacture of food. It is

affirmatively alleged that, in harmony with the emergency situation of the public

health, the public policy established in the country and the pertinent guidelines

of the federal and state agencies, as well as the entities with expertise in the

control of exposure to COVID-19, on January 11, 2021 Holsum implemented at

its workshop a Mandatory Vaccination Policy for its employees.

26. The personnel of the Department of Human Resources and the

Nursing personnel of Holsum, including the plaintiff who worked as a nurse, were

the ones in charge of the establishment of the vaccination policy and its follow-

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up, which is why, since they had a greater exposure to all of the personnel at the

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plant, they are obligated to comply with the vaccination as an employment

requirement, unless there is any health condition that is an incapacity under

ADA) and Law 44-1985 or a sincere religious belief that required some type of

accommodation.

27. The plaintiff, as a nurse of Holsum, was one of the persons with

greatest direct contact with the employees of the plant and, also, the one

obligated to attend and review the employees that exhibited COVID-19

symptoms, among other illnesses.

28. The plaintiff was the person who because of her position was in

charge of attending the vaccination process of the employees of Holsum, which

commenced on April 12, 2021.

For Holsum it was imperative that Hernández Ortiz comply with the

vaccination policy on or before April 11, 2021 and that she be vaccinated against

COVID-19 since she was vulnerable to the infection and prone to infect other

employees, except in case there was any justified reason that required any type

of accommodation from the company.

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29. The plaintiff was dismissed for just cause, pursuant to the provisions

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of Law 80-1976, as amended by Law 4-2017, its jurisprudence, the public policy

and the executive orders in effect in our statutes.

30. At the beginning of the year 2020, the World Health Organization

declared the COVID-19 illness as a pandemic and a public health emergency of

international interest. In view of the emergency, work centers like Holsum have

been forced to implement multiple measures to confront the dangerous COVID-

19 illness so as to protect their employees, their relatives and the general public

that consumes the fresh products elaborated by the company. In the particular

case of the employers, their actions are totally legitimate, since they are geared

to complying with their constitutional duty to provide a workplace free of risk for

the health and integrity of their employees, relatives and consumers.

31. Holsum is a company engaged in the manufacture of food. It is

affirmatively alleged that, in harmony with the emergency situation, the public

policy established in the country and the quidelines of the pertinent Federal and

state agencies, on January 11, 2021 Holsum implemented in its workplace a

Mandatory Vaccination Policy for its employees.

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32. The personnel of the Department of Human Resources and the

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Nursing personnel at Holsum, including the plaintiff who worked as a nurse, were

the ones in charge of the establishment of the vaccination policy and its follow-

up, for which reason since they had a greater exposure than all of the personnel

of the plant, they were obligated to be the first in complying with the vaccination

as a requirement of employment, unless there was any health condition that was

an incapacity under ADA and Law 44-1985 or a sincere religious belief that

required some type of accommodation.

33. The plaintiff, as a nurse at Holsum, was one of the persons with the

greatest direct contact with the employees of the plant and, also, the one

obligated to attend and check the employees that exhibited symptoms of COVID-

19, among other illnesses, in the work shift that commenced at 3:30 pm. She

was one of the persons who because of her position at the company would be

in principally in charge of managing the vaccination process of the other

employees of Holsum, which commenced on April 12, 2021. In view of the

above, for Holsum it was imperative that Hernández Ortiz comply with the

vaccination policy on or before April 11, 2021 and that she be vaccinated against

Certified to be a true and correct translation from its original. Aída Torres, USCCI Tel. 787-225-8218 COVID-19, unless there was any justified reason that required some type of

accommodation from the company. This was stated to the plaintiff.

34. On several occasions, the administration of Holsum communicated

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to the plaintiff that a mandatory vaccination policy had been implemented and

that she as a nurse of the company, would have to coordinate and would be one

of the persons in charge of the vaccination process of the personnel at the

Holsum facilities. The plaintiff initially manifested to the administration of Holism

that she would get the vaccination, but then changed her position without stating

any reason whatsoever for her non-compliance with the mandate.

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35. Holsum required from Nurse Hernández Ortiz, as a condition for

employment, to be vaccinated against COVID-19. Hernández Ortiz requested

time from Holsum to think if she would be vaccinated, because after informing

that she would be vaccinated, she indicated that she was not sure, without

providing any specific reason whatsoever.

Holsum granted the plaintiff the opportunity to complete the 36.

Request for Exemption, stating in writing the grounds for not wanting to be

vaccinated.

37. After the plaintiff had not complied with the terms provided to

present the Request for Exemption, Mrs. Enid Estévez (Head Nurse) required

from Hernández Ortiz that she present her request on or before March 30, 2021.

On that date, the plaintiff again failed to comply and requested from Mrs. Yarissa

Fonseca (Human Resources Manager) additional time to present her Request for

Exemption.

Mrs. Fonseca granted her until April 1, 2021 (Holy Thursday), at 38.

3:30pm, to submit the Request for Exemption. Despite the above, the plaintiff

did not deliver the announced Request. It is affirmatively alleged that at the time

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of Mrs. Fonseca culminating her work on April 1, 2021, the plaintiff had not

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submitted the document requested, demonstrating in this manner her

insubordination and lack of cooperation with Holsum in the process to evaluate

the legitimacy of her refusal to be vaccinated.

39. Mrs. Fonseca again instructed the plaintiff that she submit her

Reguest and waited for the same until 6:30 pm, the time when she decided not

to wait any further and left for her home in view of the repetitive insubordination

of the plaintiff.

40. On Sunday, April 4, 2021, Mr. Nelson Vélez and Mrs. Enid Estévez

met with the plaintiff to interview her on her insubordination, lack of respect and

non-compliance with the delivery of the Request for Exemption, as instructed.

41. The plaintiff did not provide any valid explanation whatsoever that

could justify her conduct. Mister Vélez indicated to the plaintiff that she would

be suspended until they completed the investigation on her insubordinated

conduct, lack of respect and misrepresentations.

Absent a request for exemption with valid reasons that justified any 42.

accommodation, the plaintiff was instructed to be vaccinated on or before April

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8, 2021. She told Mister Vélez that on the night of April 1, 2021 she had left her

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Request for Exemption, but "had I known it, I would have been vaccinated on

Holy Friday". Immediately thereafter, the plaintiff mentioned that she had a

pharmacy near her home where she could get vaccinated.

43. Mister Vélez indicated that she could get vaccinated with the vaccine

of her preference and in the location of her preference. Nevertheless, he also

informed the plaintiff that Holsum had made an appointment for her at a

Vaccination Clinic, as an additional alternative so that she could coply with her

obligation. Mister Vélez also indicated to her that, while the investigation ended,

they would evaluate the request that she submitted in a tardy manner.

44. Despite having received an instruction to be vaccinated on or before

April 8, 2021, Hernández Ortiz once again did not comply with her duty in an

insubordinated manner, without reasons that justified her refusal.

45. This being the case, the plaintiff was summoned on Sunday, April

11, 2021, the day prior to commencing the vaccination process of the personnel

of the plant, to know the state of her vaccination as the last opportunity. That

day Ms. Vélez met with the plaintiff in the presence of Mrs. Estévez.

46. Mister Vélez indicated to the plaintiff that after evaluating her

Request for Exemption, there were no valid reasons supported on health

conditions or religious beliefs that required any type of accommodation from

Holsum. He indicated that there was pending informing her the result of the

investigation of her insubordinated conduct and lack of respect but that they

wanted to talk to her about the status of her vaccination to consider providing

her an opportunity.

47. When inquired about the vaccination against COVID-19, the plaintiff

informed that she did not go to the appointment coordinated by the company

and that she also did not get vaccinated on her own. She notified that she was

not refusing to be vaccinated, but that she could get vaccinated in the future.

48. The plaintiff was notified that, in view of her insubordination, lack

of respect and false representations towards the directives of the company

together with the absence of legitimate reasons that justified her refusal to

comply with the vaccination despite her position as a nurse with the obligation

to implement and manage the vaccination process of the rest of the personnel,

they were terminating her employment relationship effective on April 11, 2021.

49. The decision of the plaintiff to be insubordinated and not get

vaccinated was voluntary and personal, not linked to any incapacity or any

sincere religious belief whatsoever that justified exempting her from the

Vaccination Policy and that required any type of unsolicited accommodation.

50. A mandatory vaccination requirement against COVID-19 in private

employment does not violate any law whatsoever nor the Constitution. In our

laws, the capacity of a private employer like Holsum to require the vaccination

of its employments is only limited by medical conditions that constitute

incapacities, pursuant to Law 44-1985 or ADA, or a sincere religious belief. It is

affirmatively alleged that none of the exceptions is applicable to the plaintiff.

51. The plaintiff Hernández Ortiz, a nurse of Holsum with the duty to

coordinate and direct the vaccination of employees, did not comply with a basic

duty as a nurse, derived from the standards of Holsum that are not contrary to

the law, moral nor the public order. It is affirmatively alleged that, in view of her

non-compliance, her lack of respect and reiterated insubordination, Holsum had

legitimate, justified and non-discriminatory reasons for the dismissal of the

plaintiff.

52. The capricious refusal of the plaintiff to comply with the Mandatory

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Vaccination Policy fully justified her dismissal.

53. The decision of the plaintiff to be insubordinated and not get

vaccinated was capricious, voluntary and personal, not linked to any incapacity

or sincere religious belief whatsoever that justified exempting her from the

Vaccination Policy and that required any type of unsolicited accommodation. It

is affirmatively alleged that a mandatory vaccination requirement against COVID-

19 in the private employment does not violate any law nor the Constitution.

54. In our law, the capacity of a private employer like Holsum to require

the vaccination of its employees is only limited by medical conditions that

constitute incapacities, pursuant to Law 44-1984 or ADA, or a sincere religious

belief. It is affirmatively alleged that none of the exceptions is applicable to the

plaintiff.

55. The plaintiff Hernández Ortiz, a nurse of Holsum with the duty to

coordinate and direct the vaccination of employees, did not comply with a basic

duty as an employee, derived from the standards of Holsum that are not contrary

to the law, moral or the public order.

56. It is affirmatively alleged that, in view of her non-compliance, her

lack of respect, false representations and reiterated insubordination, Holsum had

legitimate, justified and non-discriminatory reasons for the dismissal of the

plaintiff.

57. The decision of the plaintiff to not get vaccinated was capricious,

voluntary and personal, not linked to any valid situation whatsoever that would

be in conflict with the vaccination and that required any type of unsolicited

accommodation.

58. A requirement of vaccination against COVID-19 in private

employment does not violate the law, unless there are incapacities that qualify

under ADA and Law 44-1985 or religious beliefs that require any accommodation.

59. In our laws, the capacity of a private employer to require the

vaccination of its employees is only limited by incapacities under ADA and Law

44-1985 or a sincere religious belief. It is affirmatively alleged that none of the

exceptions is applicable to the plaintiff.

60. The law and the applicable regulation allow Holsum to require from

its employees the vaccine against COVID-19 as a condition for employment.

61. Under the applicable labor laws and regulation, an employer like

Holsum is empowered to require from all of its employees that physically work

at its facilities, that they be vaccinated against COVID-19, subject to the valid

exceptions that require a reasonable accommodation.

62. Under the applicable labor laws and regulations, an employer like

Holsum can require that all of its employees comply with the requirements of

vaccination as a condition for employment

63. There existed a pressing interest.

64. There existed an important interest.

65. The pressing interest, constitutional and mandated by law - local

and federal- of Holsum to maintain a safe workplace, as well as the obligation to

maintain measures geared to minimizing the collective contagion of COVID-19

among its employees, relatives, suppliers, clients and consumers, prevails over

any other statutory and individual provision of a constitutional nature.

66. The plaintiff could not comply with the essential functions of her

position as a nurse of Holsum without being vaccinated, because this constituted

a direct health and security threat against the rest of the personnel.

67. The plaintiff was incapable of complying with the essential functions

of the work as a nurse without being vaccinated.

68. The plaintiff incurred in insubordination in a reiterated manner,

which fully justified her dismissal.

69. The plaintiff demonstrated insubordination and lack of cooperation

with Holsum in the process of evaluating the legitimacy of her refusal to be

vaccinated, which validates her termination

70. Hernández Ortiz did not comply with a basic duty as an employee,

derived from Law 4-2017 and the standards of Holsum which are not contrary to

the law, moral nor the public order. It is affirmatively alleged that, in view of her

reiterated non-compliance, Holsum had legitimate, justified and non-

discriminatory reasons for the dismissal of the plaintiff.

The Bill of Rights of the Constitution of the Commonwealth of 71.

Puerto Rico imposes on the employers the duty to establish measures and take

actions geared to protecting its employees from health risks.

72. The capricious voluntary determination, without any basis

whatsoever, of the plaintiff, constituted a direct risk to the employees of Holsum,

their relatives, third parties and consumers, since it involved the person that

would be in direct contact with the employees, including those that exhibited

some type of symptom and potentially with persons in a delicate state of health.

73. In view of the absence of valid reasons that justified any type of

accommodation, Holsum had legitimate, justified and non-discriminatory reasons

for the dismissal of Hernández Ortiz for insubordination, lack of respect, for

misrepresentations, for not complying with basic duties and for not complying

with said condition of vaccination.

74. The individual constitutional rights of the plaintiff to her intimacy or

to reject medical treatment cannot go over the right of the other employees of

Holsum, their relatives, suppliers, clients and consumers to avoid health risks.

75. The plaintiff did not comply with the Mandatory Vaccination Policy

against COVID-19.

76. There was no discriminatory spirit on the part of Holsum, merely

that the justified termination was related to the fact that plaintiff was

insubordinated, did not comply with basic duties and refused to receive the

vaccination against COVID-19.

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The plaintiff has no valid cause of action for discrimination due to

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age.

78. The persons that the plaintiff pretends to use as comparable were

not equally situated as she.

79. There was no unjustified unequal treatment towards the plaintiff

due to her age.

77.

80. With her impugnation of Holsum's mandatory vaccination policy, the

plaintiff unfoundedly superimposes an individual objection to receive a

vaccination of COVID-19, over the health and security of her co-workers, ignoring

in turn the actual state of a pandemic and the public health emergency.

81. The plaintiff lacks any active legitimacy to claim rights or non-

compliance of the Federal Food, Drug and Cosmetic Act (FDCA), since there is no

right to a private action under the aforementioned Federal law.

82. All of the proceedings for the enforcement, or to restrain violations

of the FDCA fall on the Government of the United States and not on private

persons. 21 U.S.C. §337 (a).

83. The dismissal of the Complaint for the dismissal of Hernández Ortiz

is pertinent in the measure that it is based on the alleged violation of the FDCA

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by Holsum, in establishing a mandatory vaccination policy and the plaintiff has

no active legitimacy for said legal allegations.

84. The FDCA does not prevent employers from requiring from their

employees a vaccination as a condition of employment.

85. Nothing in the FDCA, nor its emergency conditions suggest that

Congress attempted to prohibit that the employers could require the vaccination

as a condition of employment during a public health emergency.

86. The guidelines of the Equal Employment Opportunity Commission

("EEOC") recognize to the employers the power to request the mandatory

vaccination of its employees against COVID-19 as a condition for employment.

87. The refusal of the plaintiff to comply with the vaccination process

constituted a direct threat to the rest of the employees of Holsum and with

regard to the interest of the company to take measures geared to protecting the

health and security of its employees against risks during a time of a pandemic.

88. The right of the plaintiff to refuse to be vaccinated does not go over

nor prohibits Holsum from the capacity to require that its employees who are

present in the workplace be vaccinated.

89. All of the actions taken by Holsum, were carried out in a valid

manner, for just cause, in good faith and for legitimate reasons, including the

pressing interest of protecting the health and the security of its employees,

relatives, suppliers, clients and consumers in the midst of a pandemic.

90. The plaintiff was not substituted in her employment by a younger

person. It is affirmatively alleged that, after the justified dismissal of the

plaintiff, her position as a nurse was occupied by the nursing professional who

back in 2007 occupied the position of Hernández Ortiz, prior to her being

contracted. It is affirmatively alleged that the nurse of Holsum - who occupied

the position before the plaintiff and was recently rehired - is vaccinated, has a

certification to vaccinate the personnel of the company, and has been in charge

of implementing and following the vaccination measures established by Holsum

which Hernández Ortiz refused to comply.

91 The rights alleged by the plaintiff are not absolute.

92. The plaintiff is barred by her own acts of filing this Complaint.

93. The plaintiff has not mitigated the alleged damages suffered.

94. The plaintiff has not suffered any damage whatsoever due to the

action or omission of Holsum.

95. The damages allegedly suffered by the plaintiff are excessive.

96. The remedies requested exceed the limits established in Law 4-

2017.

97. There is no relationship or causal connection between the damages

that the plaintiff allegedly suffered and the alleged actions and omissions of the

defendant.

98. At all time Holsum has acted in good faith.

99. At no time has Holsum incurred in negligent or intentional actions

or omissions against the plaintiff.

100. Any action of omission of Holsum toward the plaintiff is based on

a legitimate business reason.

101. The alleged discrimination due to age never occurred.

102. There is no presumption of discrimination.

103. The plaintiff was not replaced in her employment.

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104. Hernández Ortiz was the first person dismissed at Holsum for not

complying with the Mandatory Vaccination Policy, since she, as a nurse of the

company, was the person in charge of implementing and giving a follow-up to

the vaccination measures established.

105. The plaintiff was the person that would be in direct contact with the

employees, including those that exhibited any type of symptom of COVID-19,

wherefore her unfounded refusal to be vaccinated and comply with the

Mandatory Vaccination Policy, placed the other members of the company at a

direct risk.

We deny that Holsum treats in an unequal manner other employees

that do not comply with the Vaccination Policy.

107. The defendant fully complied with her obligations under the

applicable laws.

108. The damages alleged in the complaint are not true, speculative,

excessive and have no legal basis whatsoever.

109. The plaintiff has the burden of proof with regard to all of its claims.

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110. The severance payment is the exclusive remedy, in the erroneous

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assumption that the plaintiff could prevail.

Holsum reserves the right to raise any other affirmative defense that arises as a result of the discovery of evidence or during any other

stage of the judicial process of this claim.

RESPECTFULLY SUBMITTED.

I CERTIFY: Having sent a true and correct copy of this document today

to Atty. Luis E. Mercado Hidalgo, to the following e-mail

Icdomercadohidalgo@gmail.com and through the Automatic System of

Notification Between of SUMAC.

In San Juan, Puerto Rico, June 7, 2021.

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